



Key Messages From Serious Case Reviews

Worcestershire Safeguarding Children Board has completed two Serious Case Reviews (SCR) and one case review. When published the reports will be available at: <https://www.safeguardingworcestershire.org.uk/wscb/serious-case-reviews/>

These reviews identified single and multi-agency learning. All the agencies involved have completed action plans and are implementing changes to ensure that the single agency learning identified is embedded into their organisations.

The messages overleaf apply to all agencies and amalgamate the findings from the three reviews.

This Learning and Improvement Briefing should be read and acted upon by:

- ◆ **Practitioners**
- ◆ **Managers**
- ◆ **Strategic leads**

Your response to the messages will depend upon your role in the organisation. For example practitioners should ensure they incorporate the messages into their practice and managers should support this through supervision and team meetings.

Strategic leads should identify any action they may be required to take in their organisation to support practitioners and managers to embed the learning into practice

Worcestershire Safeguarding Children Board

Key Messages From Serious Case Reviews

Refocus

- Deal with the crisis, but don't miss or forget the underlying issue

Join the dots

- Are you sure you are getting the full picture?

Alcohol Awareness

- Any amount of alcohol can adversely impact on the welfare and safety of the children

Challenge

- It is positive and healthy to challenge other professionals if you don't agree with a decision

Be proactive

- Understand your agency's role in making plans for children and young people

Communicate

- Find out what it's like to be the child, tell them what is happening and manage their expectations

Speak Out

- Your professional contribution is valid and important. make sure you are heard

Quality Referrals

- Include information from all sources and remember that good quality referrals lead to good quality responses.

Engage

- Consider the risks of not engaging with those who know the family

